SOVANNDEVID NONG

IT GRADUATE / DIGITAL SYSTEMS / SOFTWARE DEVELOPMENT / IT SUPPORT

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PROFILE

Bachelor of Information Technology graduate at Charles Darwin University with professional experience supporting digital processes, workflow configuration, SharePoint records and equipment audit coordination. Technical foundation in Python, web and mobile applications, databases, Windows/macOS and networking. Comfortable translating requirements into usable systems, explaining technical matters clearly and following through on operational details.

TECHNICAL CAPABILITIES

Software & web: Python, JavaScript, PHP, C#, HTML/CSS, Django, Laravel, ASP.NET Core MVC, Flutter/Dart.

Data & tooling: SQL, MySQL, SQLite, Firebase, REST APIs, Git/GitHub, Visual Studio Code, Excel.

Systems & infrastructure: Microsoft 365, SharePoint, Snapforms, Windows/macOS, TCP/IP, DNS, routing fundamentals, Cisco Packet Tracer.

Professional strengths: end-user assistance, workflow routing, form testing, documentation, stakeholder communication and accurate records.

PROFESSIONAL EXPERIENCE

Casual Professional — Operations & Quality

Charles Darwin University, Faculty of Science & Technology | Aug 2026 – Present

- Configure and test Snapforms for operational requests, including approval routing and clear user instructions.
- Maintain SharePoint records and organise supporting operational documentation and follow-ups.
- Support faculty computer asset audits through device serial, location, assignment and test-and-tag record validation.
- Assist staff with digital-process queries and clarify requirements to improve form and workflow usability.

Retail Team Member

Coles, Palmerston NT | Jul 2023 – Present

- Resolve customer enquiries, work accurately with business systems and coordinate priorities in a fast-paced environment.
- Communicate clearly with customers, colleagues and supervisors while maintaining operational and service standards.

SELECTED TECHNICAL PROJECTS

FitnessFlex — University mobile capstone developed with Flutter and Firebase; worked with app screens, navigation and fitness-related services.

PlantShield — Django plant-health surveillance application with farm, tree and pest models, registration, forms and record-management views.

Study Buddy — Team-built student productivity website; developed the Pomodoro timer and refined the shared header and footer.

Enterprise networking — Designed and tested simulated routing, switching, addressing and connectivity using Cisco Packet Tracer.

EDUCATION

Bachelor of Information Technology — Charles Darwin University, Darwin | Completed June 2026

Relevant studies: software development, databases, networking, systems analysis and user-centred design.